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| --- | --- | --- | --- | --- | --- |
| **Event** | **Trigger** | **Source** | **Activity/Use case** | **Response** | **Destination** |
| Visitor browses Home Page/Menu/Events/Contact Us /About Us | Click on the Home Page/Menu/Events/Contact Us /About Us | Visitor | Load Home Page Home Page/Menu/Events/Contact Us /About Us | Displays Home Page /Products/Feedback/Contact Us/About Us. | Visitor |
| Visitor wants to register. | New registration | Visitor | Create new registration | Registration confirmation  Registration details | Visitor  Admin |
| Customer browses Home Page/Menu/Events/Contact Us /About Us. | Click on the Home Page/Menu/Events/Contact Us /About Us. | Customer | Load Home Page/Menu/Events/Contact Us /About Us. | Displays Home Page/Menu/Events/Contact Us /About Us. | Customer |
| Customer Logs in. | Fill Login credentials | Customer | Record and verify Login details | Login successful | Customer |
| Customer wants to book for event. | New Booking | Customer | Create new booking | Booking confirmation  Booking details | Customer  Admin |
| Customer requests for cancel/modify the order. | Request cancellation/ modification | Customer | Update order | Updated order confirmation | Customer |
| Customer wants to send query. | New query | Customer | Record Query | Query details | Admin |
| Customer tracks booking details. | Booking status enquiry | Customer | Load Booking details. | Booking details | Customer |
| Customer tracks the order details. | Order status enquiry | Customer | Load Order details | Order details | Customer |
| Admin browses Home Page/Products/Reviews/Feedback/Contact Us/About Us | Click on the Home Page/Products/Reviews/Feedback/Contact Us/About Us | Admin | Load Home Page/Products/Reviews/Feedback/Contact Us/About Us | Displays Home Page/Products/Reviews/Feedback/Contact Us/About Us | Admin |
| Admin uploads new menu item details. | New menu item. | Admin | Create new menu item. | Menu Item details. | Admin |
| Admin uploads new event details. | New event. | Admin | Create new event. | Event details | Admin |
| Admin places new order. | New order. | Admin | Create new order. | Order confirmation.  Order details | Customer  Admin |
| Admin can cancel/modify the order. | Select order details. | Admin | Update order. | Updated order confirmation | Admin |
| Admin can modify bill. | Select bill details. | Admin | Update bill. | Updated bill details. | Admin |
| Admin can modify customer details. | Select customer details. | Admin | Update customer details. | Customer details | Admin |
| Admin wants to view bill. | Select on bill details. | Admin | Load bill details. | Display bill details | Admin |
| Admin wants to view the customer details. | Select on customer details. | Admin | Load customer details. | Display customer details. | Admin |
| Admin wants to view the menu details. | Select on menu details | Admin | Load menu details | Display menu details | Admin |
| Admin wants to view the order details | Select on order details | Admin | Load order details | Display order details | Admin |
| Admin responds to the query. | Fill response details. | Admin | Record response details | Reply queries | Customer |
| Admin wants to view the order summary. | Select on order summary. | Admin | Load order summary. | Display order summary. | Admin |
| Admin wants to view the enquiry summary. | Select on enquiry summary. | Admin | Load enquiry summary. | Display enquiry summary. | Admin |
| Admin wants to view the cancel summary. | Select on cancel summary. | Admin | Load cancel summary. | Display cancel summary. | Admin |
| Admin wants to view the payment summary. | Select on payment summary. | Admin | Load payment summary. | Display payment summary. | Admin |